

TRIÂNGULO Limited Residential Warranty & Floor Care Maintenance Information

Water and wood don't mix

Using any of the following items to maintain your wood floor will **void all manufacturer warranties!**

- Water
- Wax
- **Oil Soap**
- Furniture Polish
- Vinegar, Ammonia
- Dust Control Sprays
- Household Detergent
- Cleaners that leave an acrylic finish

Any of the above can damage the finish, leave greasy films, discolorations or make the floor slippery and hard to maintain. If any improper cleaning methods are used to maintain your hardwood floor, the homeowner or end-user will be responsible for all subsequent damage to your wood floor.

Keeping your TRIÂNGULO Hardwood Floor beautiful

Scratches, indentations and gouges

Indentations: The species of wood used to manufacture TRIÂNGULO hardwood floors is highly resistant to deep scratching and indentations (impact compression). However, the amount of impact pressure is determined by the object's weight and the size of the impact area.

Spiked heels: A 125 pound lady wearing high heel shoes can exert as much as 3500 pounds of pressure per square inch. The size of the indentations are usually 3/16" to 1/2", thus the pressure on wood floor may exceed 7,000 pounds.

Legs of chairs, tables and furniture:

Felt pads should be glued to all legs of chairs and furniture. These pads should be checked once a month for wear and see if they have filled with grit. Replace as needed.

Use floor protectors and wide load bearing leg bases or rollers to minimize scratches, gouges and indentations from heavy objects. Rollers or casters should be at least one inch wide and made of non-marking hard rubber. Metal or plastic types should never be used.

Roller chair caster damage: The **only** type of rolling caster recommended by TRIÂNGULO Hardwood Floors and the NWFA is a wide barrel type roller made of non-marking hard rubber.

Scratches and gouges

The finish of all TRIÂNGULO hardwood floors is factory-finish protected with several layers of technically advanced high quality UV cured polyurethane. Micro-fine particles of aluminum-oxide have been added to the finish and are suspended in the layers of finish to provide your floor with years of extra-hard wear.

There are no finishes available to the wood flooring industry that will not scratch, indent or gouge. TRIÂNGULO Hardwood Floors does not consider these issues to be warrantable.

Use of mats at exterior entries

Place mats with stiff bristles at all exterior entries to the house. A softer area rug or mat should be used on the room side of exterior doors. They will help collect the dirt, sand, grit and other substances such as oil, asphalt or driveway sealer that can otherwise be tracked onto your floor.

Use of area rugs

Use area rugs in high traffic areas and pivot points (e.g. Room entries, stair landings), especially if you have pets or a large family.

Don't allow water to stand on the floor

Do not allow ice cubes to melt on the floor. Check in front of the dishwasher, sink, and refrigerator and around the pet's water bowl. Don't track snow or water onto your floor without immediately drying it up. Look for water leaks under doors to the outside and near sliding glass doorways.

- Sweep, vacuum or dust-mop your floors regularly.
- Trim your pet's claws regularly to reduce scratches and indentations.
- Glue protective felt pads on the legs of all chairs and furniture to reduce scratches, indentations and damage to the floor. Check them regularly for wear and embedded grit. Replace as needed.
- Wipe up spills IMMEDIATELY.
- Stop dirt at the entrance. Grit, gravel, sand and dirt are enemies of hardwood floors.
- Make it a habit to keep your wood floor clean.
- Vacuum with a vengeance. Vacuum regularly with a vacuum that does not use a beater bar head or attachments intended for carpet.
- Protect the floor when moving appliances or furniture. Lay down a sheet of clean quarter-inch plywood or masonite to protect the floor. Use a dolly.

Dont's - dont's - dont's - dont's

- NEVER use water to clean or mop your floors. Water causes deterioration of

the wood itself and finish.

- Use round headed chair or furniture leg glides.
- Allow spike heels to indent and damage your wood floors. Those in disrepair are especially harmful.
- Track in sand, grit or dirt onto your wood floor. A grain of sand has 26 razor-sharp edges. That is like walking on your floor with sandpaper on the soles of your shoes.
- Drag furniture or heavy objects across the surface of your floor.
- Use household dust treatment products as this will make the floor slick.
- Use cleaning tools or machines that apply water or steam to your wood floor.
- Roll or slide the refrigerator on your wood floor. Because of its weight, it may severely damage your floor.
- Use rubber or foam-backed plastic mats, as they may discolor the floor.
- Allow ice cubes to melt or water to dry on your wood floors.

Limited Residential Wear Warranty

The TRIÂNGULO manufacturers applied UV-cured finish includes multiple layers of Aluminum Oxide to insure a long lasting, extremely durable finished product, right out of the box. The products are packaged and ready for install with no need for sanding and staining as is the case with job-site finished products. TRIÂNGULO will warrant that the finish will not wear through or flake off of the planks when used under normal residential conditions and the specified maintenance are being followed per the instructions listed.

Warranty exclusion

Installation: This Warranty will not cover flooring that was not properly installed. Please refer to www.triangulo.com.br/usa for the installation manual is one was not provided to you by the retailer.

Climate: Hardwood flooring, being a natural product, will continue to expand and contract during seasonal and temperate changes. In extremely low humidity (35% and below), planks will shrink and/or show signs of surface checking. To the other extreme; if the relative humidity is excess of 55% the planks may swell resulting in cupping or buckling. These events are climate related and are not considered a manufacturers defect. Humidifiers and dehumidifiers can be utilized to limit the degree to which these events occur. If separation, cracks, cupping and/or buckling occur, they are not covered by this warranty. Products considered to be defective in excess of 5% of the total job should be returned by the person doing the installation or to the dealer for inspections and possible replacement PRIOR TO INSTALLATION.

Indentations & Scratches: This Warranty does not cover indentations and/or scratches due, but not limited to, sand/gravel, every day wear, pets or improper care and maintenance.

Color & Grain Variation: Wood is a natural product with no two pieces being the same. TRIÂNGULO, through the sorting and grading process, tries to minimize the excessive nature of exotic hardwood flooring but makes no claim to consistency. Species can vary based on which geographic region in which

they are harvested and each piece is inherently unique in grain and color. TRIÂNGULO can not guarantee that the consistency of character will match that of the sample and/or model that the original decision was made from.

Photosensitivity and Color Fastness:

Naturally finished wood flooring, just as any other wood products, are affected by ultraviolet lighting. This natural affect can be recognized by a darkening of the areas with the highest concentration of sunlight. Species such as Brazilian Cherry and Tigerwood will reflect the greatest amount of photosensitivity. Care should be taken to rearrange furniture and move rugs to help stabilize and equate the amount of exposure throughout the installed floor. This natural occurrence in wood products is not a manufacturer's defect and is not covered under the warranty.

5/8" Engineered



3/8" & 1/2" Engineered



3/4" Solid Construction

